

Cont  
Q1 that proxy component objects 134 and 154, and stub component objects 144 and 164, can include, or be associated with, a variety of additional services (not shown) such as security provision. Proxy component objects 134 and 154, and stub component objects 144 and 164, are examples of software components that provide COM/DCOM support.

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Please replace the paragraph on page 12, lines 4-10 with the following paragraph:

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Q2 A user begins the process by entering the product application through the first page of the product, 1-2-3 page 305 via a hyperlink 301 located on the home page of a web server operating on product server 200 of **Figure 2**, or via a hyperlink 302 from another web site, such as a web site belonging to a business partner, portal, or search engine. The first page of the product 305 typically explains the process to follow. The user begins the data entry process either by accessing an existing account on the system (315) or by creating a new account (310) and entering appropriate information about the user.

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